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February, 2010

Re: Pallet Usage and Compliance

Dear Valued Customer,

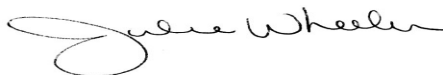
NAMSA has recently received several inquiries on its use of chemically treated wooden pallets for transporting and storing materials. Because of the nature of our products (Biological and Chemical Indicators for monitoring sterilization processes), NAMSA supplied products are not typically shipped on pallets, but rather in corrugated boxes. In addition, none of our products or raw materials are stored on pallets.

When there is a need to ship product on pallets, NAMSA utilizes polyethylene plastic pallets which are not treated with chemicals and are free of 2,4,6 tribromophenol (TBP) or any other form of phenol-based fungicide treatment and Methyl Bromide fumigation.

Our pallet supplier does offer wood pallets, which are marked with documentation of the heat treatment process in compliance with applicable International Standards for Phytosanitary Measures (ISPM). Our supplier is ISO 9001 and ISO 14000 certified.

If you require any additional information, please do not hesitate to contact Products Customer Service at 800-860-1888 toll free or via email to productorders@namsa.com.

Sincerely,



Julie Wheeler
General Manager, Products